



Guidance for auditors on marketing and promotion

The National Greenhouse and Energy Reporting Regulations 2008 (NGER Regulations) specify the auditor Code of Conduct. This includes expectations on registered greenhouse and energy auditors in marketing or self-promotion. In particular, auditors must be honest and truthful and must not:

- a) make exaggerated claims about:
 - i. the audit services he or she provides, or
 - ii. his or her qualifications, or
 - iii. his or her experience gained as an auditor.
- b) make disparaging references or unsubstantiated comparisons to the work of other registered greenhouse and energy auditors or members of an audit team who are not registered greenhouse and energy auditors.

The NGER Regulations define the terms used for registered greenhouse and energy auditors.

- A Category 1 auditor is defined as
 - » a registered greenhouse and energy auditor who is registered as a Category 1 auditor under subregulation 6.25(3).
- A Category 2 auditor is defined as:
 - » a registered greenhouse and energy auditor who is registered as a Category 2 auditor under subregulation 6.25(3).

Any other references to categories of registered greenhouse and energy auditor must **not** be used, including:

- Category 1—NGER technical registered greenhouse and energy auditor
- Category 1—Non technical registered greenhouse and energy auditor
- Category 1—CFI technical registered greenhouse and energy auditor
- Category 3 registered greenhouse and energy auditor, and
- other terms not defined in the legislation, such as ‘Category 1 NGER auditor’ and ‘NGER auditor’.

Marketing of individuals who are not registered with the Clean Energy Regulator **must not** include reference, in any form, to registration as a greenhouse and energy auditor. This includes terms such as ‘in training’, or ‘in progress’.

Auditors should also be aware that:

- greenhouse and energy auditors are registered with the Clean Energy Regulator, **not** accredited or employed by the agency
- greenhouse and energy auditor registration is **not** a qualification

- registration does **not** represent membership of a professional association, and
- the Clean Energy Regulator registers individuals—**not** audit firms or teams.

All auditors must ensure that any public or confidential marketing or promotion for themselves or their teams is conducted in line with the legislation and this guidance.

Why is this important?

The Clean Energy Regulator is aware of outdated material on websites, as well as misuse of terminology and status as a registered greenhouse and energy auditor.

Misleading marketing or self-promotion is a breach of the Code of Conduct provisions of the NGER Regulations. Any non-compliance with the NGER Regulations, or other relevant legislation, may result in action taken against you by the Clean Energy Regulator.